



HOW TO ORDER SUPPLIES

- **1.** Select the **Location** where the machine is located. **Switch Location** if necessary.
- **2.**Locate the equipment that is in need of supplies by either:
 - Clicking the Equipment tile -OR-
 - Typing the ID # or Serial # into the **Search** bar
- **3.** The **Equipment** page opens displaying the list of equipment at the site you selected. Click the equipment **Number** of the device that requires service.
- **4.** Click the green **Supplies** button on the top right of the page.
- **5.** Enter the desired quantity and click **OK**.
- **6.** The **New Sales Order** page will display. If you would like to change the **Ship To** location click the **obutton** and select the new **Ship To** address.
- **7.** Enter **PO Number** and **Order Comments** (Optional.)
- **8.** To add additional supplies to your order click **Add Items.** Locate the equipment and enter the desired quantities.
- **9.** Click the green **Save** button to place the supply order. You will see a popup box with your **Reference Number**.



🖌 myTGIhelp@tgioa.com